

# AT&T Hosted Voice Service (HVS)

RAY BAUM COMPLIANCE TRAINING

## Part 4: Importing ERLs from an Existing Intrado ERS Account – REVISED

December 2021

# AT&T HVS 911 Update – Ray Baum Act Compliance Training Webinars



Training Videos, Webinars, & Presentation Downloads Available at  
[www.clearspancloud.com/att-admin-training](http://www.clearspancloud.com/att-admin-training)

OpEasy™ v21.x Documentation Available at  
[www.clearspancloud.com/admin\\_opeasy\\_training](http://www.clearspancloud.com/admin_opeasy_training)

# AT&T HVS 911 Update – Ray Baum Act Compliance Training

- Part 1: Overview of Ray Baum Act and Kari's Law Requirements
- Part 2: Clearspan Compliance Recommendation
- Part 3: Dispatchable Locations and Emergency Response Locations
- **Part 4: Importing ERLs from Existing Intrado ERS Account to OpEasy** – REVISED
- Part 5: OpEasy™ creating Intrado ERLs
- Part 6: OpEasy™ assigning ERLs to Non-HELD capable SIP wired endpoints
- Part 7: OpEasy™ and HELD enabled SIP Wired Endpoints
- Part 8: Soft Clients on Computers (Nomadic Devices) – Intrado Location Manager
- Part 9: Soft Clients on Mobile Devices
- Part 10: Emergency Services for MS Teams

Part 4:

# Importing ERLs from Existing Intrado ERS Account to OpEasy

REVISED

Why convert from the Intrado ERS portal to OpEasy

Automation of provisioning rules and account selection  
to address wired, nomadic, and mobile endpoints

## An Intrado ERS account is equivalent to an HVS enterprise

- There is not an Intrado ERS equivalent account structure to an HVS group or department
- An Intrado ERS subscriber is an HVS device
- The Intrado ERS is the master reference for ERL data and OpEasy is the master reference for the subscriber/device data
- The Intrado ERS allows the same ERL Name to be used for multiple dispatchable locations, OpEasy **does not**.

# Syncing OpEasy with the Intrado ERS

Converting ERS Subscribers in a dynamic account to OpEasy

# Syncing OpEasy with the Intrado ERS

Converting ERS ERLs and Subscribers



Emergency Routing Service

[Dashboard](#) [Provisioning](#) [Monitoring](#) [Administration](#)

[Home](#) / [Clearspan Cloud - Static/LIS](#) / [Clearspan Teir3 Test](#)

## Account Dashboard

### GENERAL INFORMATION

#### Clearspan Teir3 Test

Account ID: BC865E97-78AC-408C-9C78-7C2B3FB86399

NOC Contact: (800) 729-1872

#### EMAIL NOTIFICATIONS

| Type             | Email Addresses                      |
|------------------|--------------------------------------|
| Emergency Calls: | douglas.schlarman@clearspancloud.com |
| Test Calls:      | douglas.schlarman@clearspancloud.com |

### PROVISIONING STATISTICS

110 Locations

5 Subscribers

Select

[VIEW PROVISIONING DETAILS](#)



# Syncing OpEasy with the Intrado ERS

Converting ERS ERLs and Subscribers



**Intrado** Emergency Routing Service

[Dashboard](#) [Provisioning](#) [Monitoring](#) [Administration](#)

[Home](#) / [Clearspan Cloud - Static/LIS](#) / [Clearspan Teir3 Test](#) / [Provisioning](#)

## Provisioning

Select →

EXPORT

BATCH PROVISIONING

▼ FILTER

ERLS

SUBSCRIBERS

SUBNETS

WIRELESS ACCESS POINTS

**SWITCHES**

VPNS

+ ADD SWITCH

Search

Search by Switch Name, Chassis ID, Port Name or Port ID



Showing 1 to 2 of 2 entries

| EDIT | SWITCH NAME   | CHASSIS ID   | # PORT | ERL INFORMATION                                                                                                    | ACCOUNT NAME                      |
|------|---------------|--------------|--------|--------------------------------------------------------------------------------------------------------------------|-----------------------------------|
|      | Teir3_Switch2 | 6451069d8f00 | 0      | 5360 LEGACY DR, Plano, TX 75024<br>Suite 200 Teir3<br>ERL ID: <a href="#">E36F2D47-080C-4F5B-84FC-4BE1A6F44E7E</a> | <a href="#">Clearspan Teir3 T</a> |
|      | Teir3_Switch1 | a0b3ccf4a9c0 | 0      | 5360 LEGACY DR, Plano, TX 75024                                                                                    | Clearspan Teir3 T                 |

# Syncing OpEasy with the Intrado ERS

Converting ERS ERLs and Subscribers



Item Type(s) \*

- ☐ ERLs
- ☒ Subscribers
- ☐ Subnets
- ☐ Wireless Access Points
- ☐ Switches

Select Columns \*

- |                                                     |                                            |
|-----------------------------------------------------|--------------------------------------------|
| <input type="checkbox"/> Item Type *                | <input type="checkbox"/> Port ID *         |
| <input type="checkbox"/> Account Name/ID *          | <input type="checkbox"/> Address *         |
| <input type="checkbox"/> Sub Account Name/ID *      | <input type="checkbox"/> Location *        |
| <input checked="" type="checkbox"/> Subscriber ID * | <input checked="" type="checkbox"/> Name * |
| <input type="checkbox"/> Subnet ID *                | <input type="checkbox"/> ERL Label         |

Select

Export Results

X

Reports have a limit of 500,000 entries.

File Name

Example: myExportFile

Item Type(s) \*

- ☐ ERLs
- ☒ Subscribers
- ☐ Subnets
- ☐ Wireless Access Points
- ☐ Switches

Select Columns \*

- |                                                     |                                                      |                                               |
|-----------------------------------------------------|------------------------------------------------------|-----------------------------------------------|
| <input type="checkbox"/> Item Type *                | <input type="checkbox"/> Port ID *                   | <input type="checkbox"/> Call Delivery        |
| <input type="checkbox"/> Account Name/ID *          | <input type="checkbox"/> Address *                   | <input type="checkbox"/> Security Desk DID    |
| <input type="checkbox"/> Sub Account Name/ID *      | <input type="checkbox"/> Location *                  | <input type="checkbox"/> SD Mute              |
| <input checked="" type="checkbox"/> Subscriber ID * | <input checked="" type="checkbox"/> Name *           | <input type="checkbox"/> Notification Display |
| <input type="checkbox"/> Subnet ID *                | <input type="checkbox"/> ERL Label                   | <input type="checkbox"/> Custom Callback DID  |
| <input type="checkbox"/> Subnet Name *              | <input type="checkbox"/> Responder Type              | <input type="checkbox"/> Latitude             |
| <input type="checkbox"/> BSSID *                    | <input type="checkbox"/> Routing Status              | <input type="checkbox"/> Longitude            |
| <input type="checkbox"/> Access Point Name/ID *     | <input type="checkbox"/> Address Status              | <input type="checkbox"/> Map URL              |
| <input type="checkbox"/> Switch Name *              | <input type="checkbox"/> Last Updated                |                                               |
| <input type="checkbox"/> Chassis ID *               | <input type="checkbox"/> Language                    |                                               |
| <input type="checkbox"/> Port Name *                | <input type="checkbox"/> Emergency Call Notification |                                               |

(\* required for batch provisioning)

⚠ Exported file will not contain all fields required for batch provisioning if you continue.

CANCEL

EXPORT

# Syncing OpEasy with the Intrado ERS

Converting ERS ERLs and Subscribers



REDACTED OUTPUT

|    | A             | B   | C   | D                                    | E         | F               |
|----|---------------|-----|-----|--------------------------------------|-----------|-----------------|
| 1  | Account Name: | XYZ | ID: | 027608DF-9B71-4371-9E5C-A8E99SAMPLES | Generated | 12/3/2021 15:00 |
| 2  | OP            | RES | MSG | Subscriber ID                        | ERL Name  |                 |
| 3  |               |     |     | 8002842295.primary.XYZ               | BLACKV    |                 |
| 4  |               |     |     | 8003734075.primary.XYZ               | MIDL      |                 |
| 5  |               |     |     | 8003846050.primary.XYZ               | EDGEF     |                 |
| 6  |               |     |     | 8003846051.primary.XYZ               | EDGEF     |                 |
| 7  |               |     |     | 8003846052.primary.XYZ               | EDGEF     |                 |
| 8  |               |     |     | 8003846053.primary.XYZ               | EDGEF     |                 |
| 9  |               |     |     | 8005023502.primary.XYZ               | AIKE      |                 |
| 10 |               |     |     | 8005023504.primary.XYZ               | AIKE      |                 |
| 11 |               |     |     | 8006133426.primary.XYZ               | NANC      |                 |
| 12 |               |     |     | 8006133427.primary.XYZ               | NANC      |                 |

# Syncing OpEasy with the Intrado ERS

Converting ERS ERLs and Subscribers



## Export Clearspan Data

Export clearspan data into a spreadsheet.

Press 'Start Export' to begin export processing. To schedule an export for later processing, press 'Schedule Export'. Press 'Retrieve Results' to download results of the current export.

**opEasy**

[Skip Nav](#) [Main Menu](#) [About](#) [Help](#) [Logout](#) [Provisioning](#) [Reporting](#) [Admin Tools](#) [Do Not Sell My Personal Information](#)

**Clearspan Product Information**  
Updated: OpEasy Version 21.1.520 Installed 10/24/21 -. IFT in progress- please re

**Export Clearspan Data**  
Export clearspan data into a spreadsheet.  
Press 'Start Export' to begin export processing. To schedule an export for later processing, press 'Schedule Export'. Press 'Retrieve Results' to download results of the current export. Press 'E-mail Results' to E-mail results of the current export.

**Export**

Export Type: (Select Export)   
Notification: (Select Export)   
E-mail: (Select Export)   
Attachment File Name:   
Retrieve File Name:   
Spreadsheet Version:   
Start Export   
Schedule Export

**Provisioning**

- Users
  - Virtual Users
    - Auto Attendants
    - Flex Seating Hosts
    - Group Paging
    - Hunt Groups
    - Virtual User Inventory
  - Import
  - Export
  - Scheduling
  - Phone Management
- Phone Templates
  - Definitions
  - Key Definitions
  - Global Settings
- Server Addresses
  - EMS
  - Conference
- User Profiles
- Enterprise

Select the Advance Export

# Syncing OpEasy with the Intrado ERS

Converting ERS ERLs and Subscribers



## Clearspan Product Information

Updated: OpEasy Version 21.1.520 Installed 10/24/21 -. IFT in progress- please report any issues.



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### Provisioning

#### Users

##### Virtual Users

[Auto Attendants](#)  
[Flex Seating Hosts](#)  
[Group Paging](#)  
[Hunt Groups](#)  
[Virtual User Inventory](#)

#### Import

#### Export

#### Scheduling

#### Phone Management

##### Phone Templates

[Definitions](#)  
[Key Definitions](#)  
[Global Settings](#)

##### Server Addresses

[EMS](#)  
[Conference](#)

#### User Profiles

##### Enterprise

[Authorize Services](#)  
[Departments](#)  
[Device Types](#)  
[Device Type Tags](#)  
[Emergency Call Notification](#)  
[MOH Profiles](#)  
[Phone Numbers](#)  
[Service Packs](#)  
[SMDI Proxy](#)  
[SR Defined Fields](#)  
[System Defined Fields](#)  
[User Defined Fields](#)  
[Voice VPN](#)

##### Group

[Announcements](#)  
[Auth Codes](#)  
[Call Pickup](#)

## Export Clearspan Data

Export clearspan data into a spreadsheet.

Press 'Start Export' to begin export processing. To schedule an export for later processing, press 'Schedule Export'.

Press 'Retrieve Results' to download results of the current export. Press 'E-mail Results' to E-mail results of the current export.

OK

Scheduling

### Export

Export Type:

Enterprise:

Exported Worksheets: [Select All](#) [Clear All](#)

- |                                               |                                                   |                                                  |                                            |
|-----------------------------------------------|---------------------------------------------------|--------------------------------------------------|--------------------------------------------|
| <input checked="" type="checkbox"/> Users     | <input type="checkbox"/> AutoAttendant            | <input type="checkbox"/> Announcements           | <input type="checkbox"/> Voicemail         |
| <input type="checkbox"/> AlternateNumbers     | <input type="checkbox"/> BLF                      | <input type="checkbox"/> SCA                     | <input type="checkbox"/> CallCenterAgent   |
| <input type="checkbox"/> CallCenterSupervisor | <input type="checkbox"/> CallForwarding           | <input type="checkbox"/> CallForwardingSelective | <input type="checkbox"/> CallRecording     |
| <input type="checkbox"/> ClearspanAnywhere    | <input type="checkbox"/> CustomRing               | <input type="checkbox"/> FaxMessaging            | <input type="checkbox"/> FlexSeatingGuest  |
| <input type="checkbox"/> Hoteling             | <input type="checkbox"/> IntegratedIM&P           | <input type="checkbox"/> MusicOnHold             | <input type="checkbox"/> PriorityAlert     |
| <input type="checkbox"/> Privacy              | <input type="checkbox"/> SequentialRing           | <input type="checkbox"/> SimultaneousRing        | <input type="checkbox"/> SpeedDial         |
| <input type="checkbox"/> VMDistribution       | <input type="checkbox"/> Media5AndMediaPackReport | <input type="checkbox"/> DeviceTypeConversion    | <input type="checkbox"/> UserDefinedFields |

Notification: ☐ Send E-mail Notification

E-mail: To: david.chambers@clearspancloud.com

Attachment: ☒ Attach Excel Spreadsheet

Attachment File Name:

Retrieve: Retrieve File Name:

(Useful tags for File Names: {Id}, {Enterprise}, {Time}, {StartTime}, {EndTime}, {Admin})

Spreadsheet Version: A283

Enter Search Criteria:

Start Export

Schedule Export

# Syncing OpEasy with the Intrado ERS

Converting ERS ERLs and Subscribers



## Export Clearspan Data

Export clearspan data into a spreadsheet.

Press 'Start Export' to begin export processing. To schedule an export for later processing, press 'Schedule Export'. Press 'Retrieve Results' to download results of the current export. Press 'E-mail Results' to E-mail results of the current export.

OK    Scheduling

**Export**

Export Type:

Enterprise:

Exported Worksheets: [Select All](#) [Clear All](#)

|                                                  |                                                   |
|--------------------------------------------------|---------------------------------------------------|
| <input checked="" type="checkbox"/> Users        | <input type="checkbox"/> AutoAttendant            |
| <input type="checkbox"/> AlternateNumbers        | <input type="checkbox"/> BLF                      |
| <input type="checkbox"/> CallCenterSupervisor    | <input type="checkbox"/> CallForwarding           |
| <input type="checkbox"/> ClearspanAnywhere       | <input type="checkbox"/> CustomRing               |
| <input type="checkbox"/> Hoteling                | <input type="checkbox"/> IntegratedIM&P           |
| <input type="checkbox"/> Privacy                 | <input type="checkbox"/> SequentialRing           |
| <input type="checkbox"/> VMDistribution          | <input type="checkbox"/> Media5AndMediaPackReport |
| <input type="checkbox"/> Announcements           | <input type="checkbox"/> DeviceTypeConversion     |
| <input type="checkbox"/> Voicemail               | <input type="checkbox"/> UserDefinedFields        |
| <input type="checkbox"/> SCA                     |                                                   |
| <input type="checkbox"/> CallForwardingSelective |                                                   |
| <input type="checkbox"/> FaxMessaging            |                                                   |
| <input type="checkbox"/> MusicOnHold             |                                                   |
| <input type="checkbox"/> SimultaneousRing        |                                                   |
| <input type="checkbox"/> CallCenterAgent         |                                                   |
| <input type="checkbox"/> CallRecording           |                                                   |
| <input type="checkbox"/> FlexSeatingGuest        |                                                   |
| <input type="checkbox"/> PriorityAlert           |                                                   |
| <input type="checkbox"/> SpeedDial               |                                                   |

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## Export Clearspan Data

Export clearspan data into a spreadsheet.

Press 'Start Export' to begin export processing. To schedule an export for later processing, press 'Schedule Export'.

Press 'Retrieve Results' to download results of the current export. Press 'E-mail Results' to E-mail results of the current export.

OK    Scheduling

**Export**

Export Type:

Enterprise:

Exported Worksheets: [Select All](#) [Clear All](#)

|                                               |                                                   |                                                  |                                            |
|-----------------------------------------------|---------------------------------------------------|--------------------------------------------------|--------------------------------------------|
| <input checked="" type="checkbox"/> Users     | <input type="checkbox"/> AutoAttendant            | <input type="checkbox"/> Announcements           | <input type="checkbox"/> Voicemail         |
| <input type="checkbox"/> AlternateNumbers     | <input type="checkbox"/> BLF                      | <input type="checkbox"/> SCA                     | <input type="checkbox"/> CallCenterAgent   |
| <input type="checkbox"/> CallCenterSupervisor | <input type="checkbox"/> CallForwarding           | <input type="checkbox"/> CallForwardingSelective | <input type="checkbox"/> CallRecording     |
| <input type="checkbox"/> ClearspanAnywhere    | <input type="checkbox"/> CustomRing               | <input type="checkbox"/> FaxMessaging            | <input type="checkbox"/> FlexSeatingGuest  |
| <input type="checkbox"/> Hoteling             | <input type="checkbox"/> IntegratedIM&P           | <input type="checkbox"/> MusicOnHold             | <input type="checkbox"/> PriorityAlert     |
| <input type="checkbox"/> Privacy              | <input type="checkbox"/> SequentialRing           | <input type="checkbox"/> SimultaneousRing        | <input type="checkbox"/> SpeedDial         |
| <input type="checkbox"/> VMDistribution       | <input type="checkbox"/> Media5AndMediaPackReport | <input type="checkbox"/> DeviceTypeConversion    | <input type="checkbox"/> UserDefinedFields |

Notification: ☐ Send E-mail Notification

E-mail: To: david.chambers@clearspancloud.com

Attachment: ☒ Attach Excel Spreadsheet

Attachment File Name:

Retrieve: Retrieve File Name:

(Useful tags for File Names: {Id}, {Enterprise}, {Time}, {StartTime}, {EndTime}, {Admin})

Spreadsheet Version: A283

Only select 'Users' for the Advance Export

# Syncing OpEasy with the Intrado ERS

Converting ERS ERLs and Subscribers



Spreadsheet Version: A283

Enter Search Criteria:

(Select Field) Contains

Start Export

Schedule Export

**Results**

Results: **Completed**

Scheduling Request ID: 4909

Scheduling Results ID: 307141

Start Time: 10/29/2021 11:54:38

End Time: 10/29/2021 11:54:40

Results Time: 10/29/2021 11:54:40

Notification: ☐ E-mail Notification Sent

Retrieve Results

E-mail Results

Delete

**Details:**

\*\*\* Clearspan Export: Advanced \*\*\*

Enterprise: Clearspan-911-Test

Scheduling:

Request ID: 4909

Started: 10/29/2021 11:54:38

Finished: 10/29/2021 11:54:40

SUCCESSFUL: Export: Advanced completed successfully.

Once the export completes, you can retrieve the file or have it emailed

# Syncing OpEasy with the Intrado ERS



Converting ERS ERLs and Subscribers

## Intrado ERS Subscriber Export

|    | A             | B   | C   | D                                    | E         | F               |
|----|---------------|-----|-----|--------------------------------------|-----------|-----------------|
| 1  | Account Name: | XYZ | ID: | 027608DF-9B71-4371-9E5C-A8E99SAMPLES | Generated | 12/3/2021 15:00 |
| 2  | OP            | RES | MSG | Subscriber ID                        | ERL Name  |                 |
| 3  |               |     |     | 8002842295.primary.XYZ               | BLACKV    |                 |
| 4  |               |     |     | 8003734075.primary.XYZ               | MIDL      |                 |
| 5  |               |     |     | 8003846050.primary.XYZ               | EDGEF     |                 |
| 6  |               |     |     | 8003846051.primary.XYZ               | EDGEF     |                 |
| 7  |               |     |     | 8003846052.primary.XYZ               | EDGEF     |                 |
| 8  |               |     |     | 8003846053.primary.XYZ               | EDGEF     |                 |
| 9  |               |     |     | 8005023502.primary.XYZ               | AIKE      |                 |
| 10 |               |     |     | 8005023504.primary.XYZ               | AIKE      |                 |
| 11 |               |     |     | 8006133426.primary.XYZ               | NANC      |                 |
| 12 |               |     |     | 8006133427.primary.XYZ               | NANC      |                 |

## OpEasy Advance Export

|    | AE                 | AF                                         |       |
|----|--------------------|--------------------------------------------|-------|
| 4  |                    |                                            |       |
| 5  |                    |                                            | Mk    |
| 6  |                    |                                            | (NUI  |
| 7  |                    |                                            |       |
| 8  | Device Type        | Device LinePort                            | MAC   |
| 9  | Aastra 6757i (DMS) | 3124485502.primary.Test02@labval.mitel.com | 00000 |
| 10 | Aastra 6757i (DMS) | 3124485503.primary.Test02@labval.mitel.com | 00000 |
| 11 | Aastra 6757i (DMS) | 3124485504.primary.Test02@labval.mitel.com | 00000 |

1. Match the LinePort

|    | S                      | T            |
|----|------------------------|--------------|
| 4  |                        |              |
| 5  | ModifyDevice           |              |
| 6  | (NULL will delete)     | (See Data    |
| 7  |                        |              |
| 8  | Device ERL Record Name | User Profile |
| 9  | Black Dog              |              |
| 10 |                        |              |
| 11 |                        |              |

2. Update Device ERL Record Name

|    | A      | B            | C            |
|----|--------|--------------|--------------|
| 4  |        |              |              |
| 5  |        |              |              |
| 6  |        |              |              |
| 7  |        |              |              |
| 8  | Status | Command      | Group ID     |
| 9  |        | ModifyDevice | Group_Pronto |
| 10 |        |              | Group_Pronto |
| 11 |        |              | Group Pronto |

3. Use the 'ModifyDevice' command

4. Import the spreadsheet to OpEasy



# Syncing OpEasy with the Intrado ERS

Converting ERS ERLs and Subscribers



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Provisioning

Users

Virtual Users

Auto Attendants

Flex Seating Hosts

Group Paging

Hunt Groups

Virtual User Inventory

**Import**

Export

Scheduling

Phone Management

Phone Templates

Definitions

Key Definitions

Global Settings

Server Addresses

EMS

Conference

User Profiles

Enterprise

Authorize Services

Departments

Device Types

Device Type Tags

Emergency Call Notification

MOH Profiles

Import

Import a list of phone devices, users, or features from a spreadsheet.  
Press 'Start Import' to begin import processing. To schedule an import for later processing, press 'Schedule Import'.  
Press 'Retrieve Results' to download results of the current import. Press 'E-mail Results' to E-mail results of the current import.

OK

Get Worksheet

E-mail Worksheet

Scheduling

Import

Import Type: Import: Advanced

Enterprise: Clearspan-911-Test

\* Provisioning Spreadsheet: \* Provisioning Spreadsheet

Announcement Files: Announcement Files

Notification: ☐ Send E-mail Notification

E-mail: To: david.chambers@clearspancloud.com

Attachment: ☒ Attach Excel Spreadsheet

Attachment File Name: ClearspanImportAdvancedResults\_{Id}\_{Time}.xlsx

Retrieve: Retrieve File Name: ClearspanImportAdvancedResults\_{Id}\_{Time}.xlsx

(Useful tags for File Names: {Id}, {Enterprise}, {Time}, {StartTime}, {EndTime}, {Admin})

Spreadsheet Version: A283

Start Import

Schedule Import

User Licenses (Enterprise): Used: 5  
Available: Auto

3rd Party Phone Licenses (Enterprise): Used: 2  
Available: 18

Take the modified OpEasy  
Advance Export spreadsheet  
and import it into OpEasy

WWW.CLEARSPAN.CLOUD

If you need to create additional ERL's, Proceed to Part 5:

## **OpEasy™ creating Intrado ERLs**

If you do NOT need to create additional ERL's, Proceed to Part 6:

## **OpEasy™ assigning ERLs to Non-HELD capable SIP wired endpoints**

# AT&T Hosted Voice Service (HVS)

RAY BAUM COMPLIANCE

# THANK YOU

|                                                                                                                                                                                                               | Legacy static ERS accounts                                                                                                                                                                                     | Legacy dynamic ERS accounts                                                                                                                                                                                    | OpEasy 21.1+                                                                                                                                                                   |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <ul style="list-style-type: none"><li>• <b>Wired non-HELD</b></li><li>• <b>Communicator desktop + LM</b></li><li>• <b>Communicator mobile</b></li><li>• <b>MS Teams</b></li><li>• <b>Wired HELD</b></li></ul> | <ul style="list-style-type: none"><li>• Import ERLs &amp; assign to devices</li><li>• Assign ERL, sync, &amp; restart LMs</li><li>• No action</li><li>• Sync with ERS MS Teams account</li><li>• N/A</li></ul> | <ul style="list-style-type: none"><li>• Import ERLs &amp; assign to devices</li><li>• Assign ERL, sync, &amp; restart LMs</li><li>• No action</li><li>• Sync with ERS MS Teams account</li><li>• N/A</li></ul> | <ul style="list-style-type: none"><li>• automatic</li><li>• Assign ERL &amp; install LMs</li><li>• No action</li><li>• automatic</li><li>• 21.2, map network via ERS</li></ul> |